



# MANAGED SERVICES

## Proactive IT Solutions

What if you could minimize downtime with a dedicated team of experienced IT professionals while predicting your IT expenses? Our managed services team provides proactive monitoring to protect your business. Connect with us to maximize your IT investment with cost-effective solutions.

### Support

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- Emergency server support 24/7
- Server antivirus software and license management
- Workstation antivirus & antispymware software license management
- Remote diagnosis & support
- Network & firewall configuration changes
- E-mail support
- Help Desk

### Monitor

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- 24/7 monitoring of servers, networks & firewalls.

### Optimize

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- Annual technology budget planning meeting
- Hardware & software maintenance agreement management
- Proactive patching (servers & workstations)
- Network documentation
- IT planning meeting

### Secure

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- Periodic Security Assessment
- Incident Detection & Response
- Computer Updates/Security Patches

## BENEFITS

### PEACE OF MIND

Reliable experts on-call to address any issues that arise, regardless of when they occur

### RISK REDUCTION

Protect your infrastructure with 24/7 proactive monitoring

### EXPERTISE

Our Team of experienced IT specialists serve as an extension of your business

### EFFICIENCY

Shift your attention to more strategic matters like growing your business

### PREDICTABLE COSTS

Your IT costs now become a predictable budget

## CONNECT WITH US: